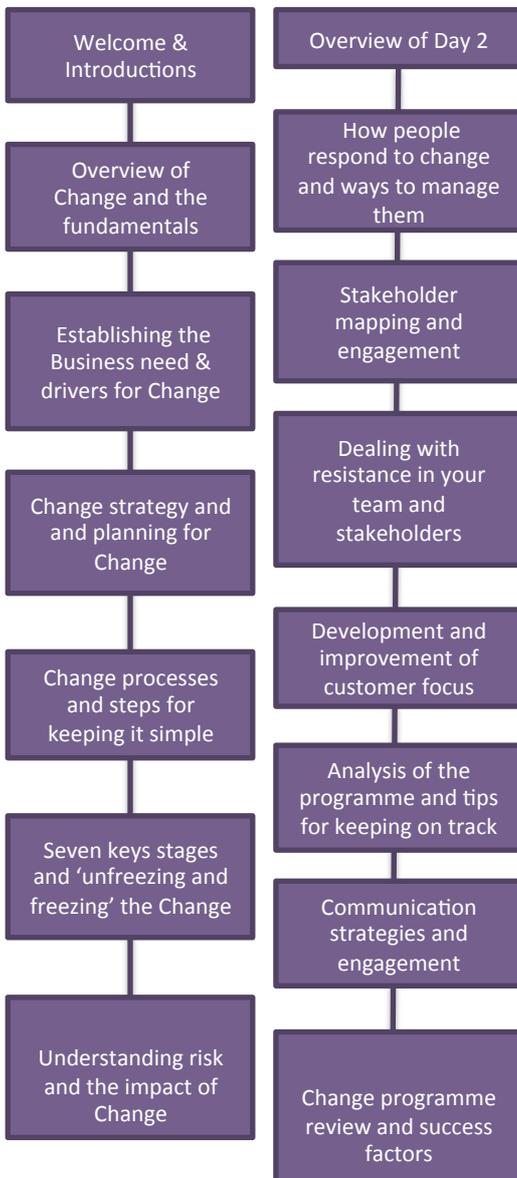




Managing Change

Course Outline



This course can be delivered directly to your team, or tailored to suit your own requirements, for further information contact us on contact@ppp-training.co.uk or call 0161 2821775

Who is this course designed for?

This course is for people who are working in a Change role or new to the role whether at a technical or operational management level. Their remit will be to understand the key basic principles of change and change management. It also provides a chance to explore and understand in more detail the background of infrastructure or technical change projects, and the current approaches which can lead to success.

This course is appropriate for delegates from both the private and public sector, and aims to debunk some of the jargon which may come with Change knowledge.

Why should I attend?

Delegates will become clearer on their roles either within the change team as an instrument of leading change, or from a management perspective on engaging and positively responding to their Organisations change. The group will explore the meaning of successful delivery of a change project / programme and gain insight to both the barriers and enablers of change.

This course sets out to provide practical guidance and tips which can be implemented back in the workplace, and draws from key learning's from practitioners and authors including J.Kotter, K. Lewin and A. Shapiro.

Summary of the Course

A highly interactive and thought provoking course which is designed to leave the delegates with an effective understanding of the core principles involved in change. The course is structured around a variety of leading guidance on the topic a moves teams on to some of the current thinking and principles applied by Andrea Shapiro.

Delegates will leave with useful and implementable change tools for their programmes

Key areas covered on the course

- Explanation of the goals and objectives of Change Management
- Understand and be able to explain the processes and roles of Change Management
- How to use different approaches to, application standards, industry frameworks and guidelines which are relevant to Change Management
- The development and improvement of the customer focus / business focus and how to prioritise and assess the impact of change
- Evaluation techniques to assess the success of the programme and resulting steps for continuing or rectifying the change
- Assessment and management of risk and programme costs
- How to coordinate, schedule and focus resources on managing change
- How to lead your team or support the team
- Peoples responses to change and how to approach for success

Who will run this course and what is their experience?

We always ensure that the team taking the course(s) have an appropriate background in the topics that they are covering. All of our delivery team have been responsible for either writing guidance or delivering significant Change projects / programmes

Please view our website 'meet the team' page for further details of the teams C.V.'s.

Cost, Duration and Accreditation

Please contact us directly for cost information
9.30am – 17.15pm : 9.15am – 17.00pm, 2 Day

This course may be considered as part of Continuing Professional Development, with a total attributable allowance of 12 hours.